



## REGULATED INDUSTRIES COMMISSION

# TEMPORARY OFFICE CLOSURE

In compliance with the Government of Trinidad and Tobago's directive as it relates to the Covid-19 pandemic, the public is hereby advised of the following:

- The RIC's office located at #37 Wrightson Road, Port-of-Spain will be closed to the public from Tuesday 31<sup>st</sup> March until 15<sup>th</sup> April, 2020.
- Customers who wish to lodge complaints against the Water or Electricity Service Providers can do so via:
  - E-mail: **complaints@ric.org.tt**
- During this period (March 31<sup>st</sup> – April 15<sup>th</sup>) limited customer service can be accessed from Monday – Friday 8:00am – 4:00pm as follows:

476-1903

750-1561

796-7024

We apologise for any inconvenience and we urge you to stay cautious, safe and informed during this time. Please visit the RIC's website [www.ric.org.tt](http://www.ric.org.tt) and Social Media pages for further updates.

