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For Immediate Release

RIC Limits Walk-in Customers RE: COVID-19

The Regulated Industries Commission (RIC), in adherence to the Government of Trinidad and Tobago's guidelines as they relate to the COVID-19 pandemic, will continue to limit its walk-in customer complaints service at this time.

Members of the public who are interested in lodging complaints against either the water or electricity utility service providers, can do so via the RIC's Toll-Free number 800-4RIC (4742), E-mail-complaints@ric.org.tt or the RIC's website www.ric.org.tt.

The health and wellness of the RIC's staff, suppliers and customers is of utmost importance and the RIC has implemented additional sanitization mechanisms and established a temperature check station to ensure a safe and comfortable working environment.

The RIC is committed to maintaining its level of service to the citizens of Trinidad and Tobago as the country attempts to reduce the risk of infection and slow the spread of COVID-19.

-End of Release-

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