

The Water and Sewerage Authority

Table:1

Complaint Type	Complaints Received	Complaints Resolved	Complaints Unresolved	Complaints Resolved From Previous Period	Total Unresolved Complaints For 2002
Billing Query	3	0	3	0	13
Inadequate Supply	14	11	3	2	3
Leaks	5	3	2	0	2
Road Restoration	0	0	0	1	1
Other	5	2	3	0	7
Total	27	16	11	3	26

Trinidad and Tobago Electricity Commission

Table:2

Complaint Type	Complaints Received	Complaints Resolved	Complaints Unresolved	Complaints Resolved From Previous Period	Total Unresolved Complaints For 2002
Billing Query	0	0	0	3	0
Power Outages	1	1	0	0	0
Volt.Fluct /Damages	1	0	1	0	4
Street Lights/Poles	1	0	1	1	1
Req. for Supply	0	0	0	0	2
Other	4	1	3	0	6
Total	7	2	5	4	13

Telecommunications Services of Trinidad and Tobago Ltd.

Table:3

Complaint Type	Complaints Received	Complaints Resolved	Complaints Unresolved	Complaints Resolved From Previous Period	Total Unresolved Complaints For 2002
Billing Query	4	2	2	0	7
Out of Service	5	4	1	1	1
Request for Service	2	1	1	1	3
Other	2	0	2	0	2
Total	13	7	6	2	13

