



Ref: RIC: 2014/01

Thursday 30th January, 2014

For Immediate Release

RIC LAUNCHES NEW WEBSITE

Water, Wastewater and Electricity regulator, the Regulated Industries Commission has today announced the launch of its new interactive website. The website was redesigned to create a dynamic and user-friendly online environment. It also boasts improved functionality, usability and appeal. The new online platform is yet another channel to encourage public participation in the regulatory decision-making process. The new website can be viewed at <http://www.ric.org.tt>.

The website features the RIC's Discussion Forum which demonstrates the RIC's commitment to open dialogue around key public issues that require public consultation, particularly as they relate to the service providers T&TEC and WASA. This discussion forum, which lends itself to an extended timeframe (24/7 access), is an appropriate context to spark debate and solicit feedback.

The RIC's new website design was defined by its role and function, with particular attention being paid to the layout, ease of navigation, content, and presentation of the site. While more accessible to users, the RIC's new website still contains all publications such as Public Consultation documents, Policy documents and the Quality of Service Standards. In addition to providing information, the site also serves as a repository and is a helpful tool.

The RIC invites all users to join the discussion forum and be among the many sharing in the regulatory decision-making process, and contributing to any discussion at hand. Additionally the website features live links to the RIC's Social Media Networking pages, including Facebook, Twitter and YouTube.

-more-

As an independent regulator, the RIC is governed by principles of transparency, fairness and equity, with the ultimate goal of protecting the interests of its stakeholders.

End of Release

For further press information contact: _____

Ms. Driselle Ramjohn

Corporate Communications Manager

Tel | 625-5384 Ext. 231

Fax | 624-2027

Email | ramjohnd@ric.org.tt