

Protecting YOUR Interests

## ARE YOU DISSATISFIED WITH THE OUTCOME OR PROGRESS OF COMPLAINTS YOU HAVE LODGED WITH WASA OR T&TEC?

If so, the RIC is here to help you!

## CUSTOMERS WHO WISH TO LODGE A COMPLAINT WITH THE RIC CAN DO SO VIA

**CUSTOMER SERVICES** 



476-1903 750-1561 796-7024

**TOLL-FREE NUMBER** 



800-4RIC

**EMAIL** 



complaints@ric.org.tt

WEBSITE



www.ric.org.tt/ complaints-form/

**FACEBOOK** 



Regulated Industries
Commission

The Regulated Industries Commission (RIC), in adherence to the Government of Trinidad and Tobago's guidelines on the COVID-19 pandemic, will be limiting walk-in customers to our complaints redress services at this time.

The RIC is committed to maintaining its level of service to the citizens of Trinidad and Tobago as the country attempts to reduce the risk of infection and slow the spread of COVID-19.

#37 Wrightson Road, Port of Spain, Trinidad, W.I. P.O. Box 1001 Tel: 800-4RIC (4742), 627-7820, 627-0821; 627-0503; 625-5384

Fax: 624-2027









